

2016/17 FINAL SERVICE DELIVERY BUDGET IMPLEMETATION PLAN – SDBIP

INTRODUCTION

Service Delivery and Budget Implementation Plan (SDBIP) details the implementation of service delivery and the budget for the financial year in compliance with the Municipal Finance Management Act(MFMA), 2003 (Act 56 of 2003).

To implement the budget the SDBIP serves as an understanding between the administration, Council, and the community, on how the implementation of the budget will give effect to the achievement of the goals and objectives set by the council to meet the needs of the community during the applicable financial year.

The SDBIP facilitates the process of holding management accountable for their performance. It provides the basis for measuring performance in the delivery of services.

It gives effect to the Integrated Development Plan (IDP) and the budget of the municipality. The budget gives effect to the strategic priorities of the municipality and is not a management plan.

The three most important components of the SDBIP are:-

- Monthly projections of Revenue to be collected from each source
- Monthly projections of Operating and Capital expenditure and revenue per vote; and
- Quarterly projections of Service Delivery Targets and Performance Indicators for each vote.

LEGISLATIVE REQUIREMENTS

In terms of the provisions of the Local Government: Municipal Finance Management Act, 2003, all municipalities should prepare and adopt the SDBIP. Section 1 of the MFMA describes the SDBIP as a detailed plan approved by the mayor of a municipality in terms of section 53(1)(c) (ii) for the implementation of the municipality's service delivery and execution of its annual budget.

MFMA Extract

Definition

"service delivery and budget implementation plan' means a detailed plan approved by the mayor of a municipality in terms of section53(1)(c)(ii) of the Municipal Finance Management Act(MFMA) for implementing the municipality's delivery f municipal services and its annual implementing the municipality's delivery of municipal services and which must indicate—

- (a) Projections for each month of—
- (i) Revenue to be collected, by source;
- (ii) operational and capital expenditure, by vote;
- (b)service delivery targets and performance indicators for each quarter; and
- (c)any other matters that may be prescribed , and includes any revision of suchplanbythemayorintermsofsection54(1)(c)of the MFMA;

Mohokare Local Municipality SDBIP 2016/2017 REPORTING ON THE SDBIP

This section covers reporting on the SDBIP as a way of linking the SDBIP with the oversight and monitoring operations of the administration.

A series of reporting requirements are outlined in the MFMA. Both the mayor and the accounting officer have clear roles to play in preparing and presenting these reports.

The SDBIP provides an excellent basis for generating the reports for which MFMA outlines very clear outlines. The reports then allow the Councillors of the Mohokare Local Municipality to monitor the implementation of service delivery programs and initiatives across the municipality.

MONTHLY REPORTING

Section 71 of the MFMA stipulates that reporting on actual revenue targets and spending against the budget should occur on a monthly basis. This reporting must be conducted by the accounting officer of a municipality not later than 10 working days, after the end of each month.

Reporting must include the following:

- i. actual revenue, per source;
- ii. actual borrowings;
- iii. actual expenditure, per vote;
- iv. actual capital expenditure, per vote;
- v. the amount of any allocations received

If necessary, explanation of the following must be included in the monthly reports:

- a. any material variances from the municipality's projected revenue by source, and from the municipality's expenditure projections per vote
- b. any material variances from the service delivery and budget implementation plan and;
- **c**. any remedial or corrective steps taken or to be taken to ensure that the projected revenue and expenditure remain within the municipalities approved budget.

QUARTERLY REPORTING

Section 52 (d) of the MFMA compels the mayor to submit a report to the council on the implementation of the budget and the financial state of affairs of the municipality within 30 days of the end of each quarter. The quarterly performance projections captured in the SDBIP form the basis for the mayor's quarterly report.

MID-YEAR REPORTING

Section 72 (1) (a) of the MFMA outlines the requirements for mid-year reporting. The accounting officer is required by the 25th January of each year to assess the performance of the municipality during the first half of the year taking into account –

- (i) the monthly statements referred to in section 71 of the first half of the year;
- (ii) the municipalities service delivery performance during the first half of the financial year, and the service delivery targets and performance indicators set in the service delivery and budget implementation plan;
- (iii) the past year's annual report, and progress on resolving problems identified in the annual report; and
- (iv) the performance of every municipal entity under the sole or shared control of the municipality, taking into account reports in terms of section 88 from any such entities.

Based on the outcomes of the mid-year budget and performance assessment report, an adjustments budget may be tabled if actual revenue or expenditure amounts are materially different from the projections contained in the budget or the SDBIP.

The SDBIP is also a living document and may be modified based on the mid-year performance review. Thus the SDBIP remains a kind of contract that holds the municipality accountable to the community.

NATIONAL TREASURY, CIRCULAR No.13.

Circular 13 of the National Treasury outlines the framework for municipalities to prepare SDBIP. The SDBIP of Mohokare has been prepared in terms of the provisions of the Circular 13.

According to Section 53 of the MFMA, the Mayor is expected to approve the SDBIP within 28 days after the approval of the budget.

Approval of the Final Service Delivery and Budget Implementation Plan

According to Section 53 of the MFMA, the Mayor is expected to approve the SDBIP within 28 days after the approval of the budget. This section requires her to take all reasonable steps to ensure that the SDBIP is approved within 28 days. In addition, the Mayor must ensure that the revenue and expenditure projections for each month and the service delivery targets and performance indicators as set out in the SDBIP are circulated or made public within 14 days after its approval.

Mohokare Local Municipality's final SDBIP was concluded along with the final IDP and final Budget 2016/17. All levels of the SDBIP should be formally submitted by the Municipal Manager to the Mayor within 14 days after the final Budget Approval and subsequently approved by the Mayor within 28 days after budget approval. Therefore, the Mayor will circulate these planning, monitoring and evaluation tools to the general public within 14 days after her approval.

SUBMITTED B	Y:	(MUNICIPAL MANAGER)
	23 June 2016	
	:	(MAYOR)

FS163 Mohokare - Table A3 Budgeted Financial Performance (revenue and expenditure by municipal vote)

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Vote Description	Re f	2012/13	2013/14	2014/15	Curr	ent Year 201	5/16		Medium Term Re enditure Framev	
R thousand		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2016/17	Budget Year +1 2017/18	Budget Year +2 2018/19
Revenue by Vote Vote 1 - COUNCIL &	1									
EXECUTIVE		_	555	6	6368	6368	_	5256	5 365	5747
					38	36		40		41
Vote 2 – FINANCE		63354	69459	63956	233	475	_	541	39 880	279
Vote 3 - CORPORATE			2		7	7		5		6
SERVICES		880	784	993	746	669	-	777	5 898	317
Vote 4 - COMMUNITY		3	2	3	11	12		10		11
SERVICES		547	903	725	878	097	_	583	10 926	611
Vote 5 - TECHNICAL		78	74	98	175	165		184	175 608	183
SERVICES		069	821	083	378	078	_	147	0	340
		145	150	166	239	227		246		248
Total Revenue by Vote	2	850	523	764	603	688	_	305	237 677	294
Evenanditura by Vata to be										
Expenditure by Vote to be appropriated	1									
Vote 1 - COUNCIL &	'	9	13	13	14	15		16		17
EXECUTIVE		996	872	070	500	439	_	477	16 993	742
2,2001112		46	43	43	23	27		28	10 000	27
Vote 2 - FINANCE		462	527	742	900	593	-	206	28 031	873
Vote 3 - CORPORATE		10	10	10	10	11		11		12
SERVICES		880	934	250	001	781		662	12 285	839
Vote 4 - COMMUNITY		10	9	10	11	9		10		11
SERVICES		222	276	232	687	660	_	111	10 591	075

Vote 5 - TECHNICAL SERVICES		65 758	84 539	87 163	108 328	108 877	_	109 022	114 302	119 010
Vote 6 - [NAME OF VOTE 6]		_	_	_	_	_	_	_	_	_
Vote 7 - [NAME OF VOTE 7]		_	_	_	_	_	_	_	_	_
Vote 8 - [NAME OF VOTE 8]		_	_	_	_	_	_	_	_	_
Vote 9 - [NAME OF VOTE 9]		_	_	_	_	_	_	_	-	_
Vote 10 - [NAME OF VOTE 10]		_	_	_	_	_	_	_	-	_
Vote 11 - [NAME OF VOTE 11]		_	_	_	_	_	_	_	-	_
Vote 12 - [NAME OF VOTE 12]		_	_	_	_	_	_	_	-	_
Vote 13 - [NAME OF VOTE 13]		_	_	_	_	_	_	_	-	_
Vote 14 - [NAME OF VOTE 14]		_	_	_	_	_	_	_	-	-
Vote 15 - [NAME OF VOTE 15]		_	_	_	_	_	_	_	-	_
Total Expenditure by Vote	2	143 317	162 149	164 457	168 416	173 350		175 479	182 201	188 540
Total Experience by Vote		2	(11	2	71	54		70	102 201	59
Surplus/(Deficit) for the year	2	533	626)	306	187	338	_	826	55 476	754

FS163 Mohokare - Table A4 Budgeted Financial Performance (revenue and expenditure)

Description	Re f	2012	2/13	2013	3/14	201	4/15			Curr	ent Y	ear 2015/16				even	-	Exper	Term nditur	
R thousand	1	Audi Outo	om	Aud Outo	com	Out	lited com e	Orig Bud	inal Iget	(uste d dget	Full Year Forecas t	Pre- audi outco e	t	Ye	lget ar 6/17		iget r +1 7/18	Bud Year 2018	r +2
Property rates Property rates - penalties &	2	116	6	849	5	515	6	627	11	792	9	_	_		692	11	399	12	150	13
collection charges Service charges - electricity revenue	2	658	20 7	231	17 9	364	22 12	420	32 10	420	32 10	_	481)	(1 (1	458	33 9	131	35 10	603	38 12
Service charges - water revenue Service charges - sanitation revenue	2	497 330	6	719	6	403 024	8	890 832	10	890 832	10	_	794) (499)	(2	678858	8	277 415	9	970	12
Service charges - refuse revenue	2	002	4	329	4	205	5	750	6	750	6	_	428)	(1	656	5	939	5	889	7
Service charges - other Rental of facilities and		_		E7E		064	1	238		238					252		267		283	
equipment Interest earned - external investments Interest earned - outstanding		455 118	3	575 176	8	129		663 7	5	804	5				85294	6	98	6	103	6
debtors		694		085		806		758		758					103		469		857	

Dividends received		8		9		7	4	11	4	11	4			11	0	11	•	11	2
Fines		59		875		639	1	400	1	400	1			400	3	570	3	749	3
Licences and permits Agency services		_		0		4		-		_				_		_		-	
Transfers recognised -		070	57	07.4	59	007	57		61	000	61			007	57	504	57		61
operational		373	4	274	2	807	2	968	10	668	10			297	13	501	11	715	10
Other revenue	2	615	Ċ	147	_	764	_	786	.0	786	10	-	_	183	.0	220	•••	659	.0
Gains on disposal of PPE		40		44		55													
Total Revenue (excluding capital			110		115		118				151		(7		150		153		169
transfers and contributions)		963		191		787		153 3	349	434		_	202)	533		194		829	
Expenditure By Type	_																		
Employee related costs	2	066	41	766	52	992	55	045	57	634	57	_		298	61	188	64	294	67
Employee related costs	2	000	2	700	3	992	3	043	3	034	3	_	_	290	3	100	4	294	4
Remuneration of councillors		845	4.4	065	00	236	0.4	609		609	4.4			850	4.4	043	40	245	47
Debt impairment	3	209	14	456	22	104	21	348	14	348	14			700	14	572	16	400	17
·			27		25	0.40	25		28		28				29		31		32
Depreciation & asset impairment	2	074	1	777	2	616	4	427	2	427	1	_	_	849	2	341	2	908	2
Finance charges		345	'	209		600	·	703		994	·			212		359		450	
Bulk purchases	2	119	18	756	19	608	23	563	20	563	20	_	_	208	22	319	23	485	24
Other materials	8	113		7 30		000		303		303				200		013		+00	
Contracted services		764		394	5	660	3	40		240		_	_	595		390		415	

Transfers and grants Other expenditure	4, 5	952 30 599	- 30 428	12 26 274	7 365 34 315	7 365 39 170	- -	-	- 40 767	- 39 990	- 39 344
Loss on disposal of PPE		345	298	355							
Total Expenditure		143 317	162 149	164 457	168 416	173 350	_	_	175 479	182 201	188 540
Surplus/(Deficit)		(32 354) 34	(46 958) 35	(45 671)	(15 067)	(21 916)	-	(7 202)	(24 946)	(29 007)	(18 711)
Transfers recognised - capital Contributions recognised - capital Contributed assets	6	887	332	977	254	254	_	_	429	106	386
Surplus/(Deficit) after capital transfers & contributions Taxation		2 533	(11 626)	2 306	71 187	54 338	_	202) (7	70 483	55 099	67 675
Surplus/(Deficit) after taxation Attributable to minorities		533	(11 626)	306	71 187	54 338	_	202)	70 483	55 099	67 675
Surplus/(Deficit) attributable to municipality Share of surplus/ (deficit) of associate	7	533	(11 626)	306	71 187	54 338	_	202)	70 483	55 099	67 675
Surplus/(Deficit) for the year		533	(11 626)	2 306	71 187	54 338	_	(7 202)	70 483	55 099	67 675

LOCAL ECONOMIC DEVELOPMENT

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
5				SO 2	Reviewed Local Economic Development Strategy by June 2017	Reviewed LED Strategy by June 2017	2015/2016 LED Strategy	Reviewed LED Strategy	-	-	Submit the reviewed draft Strategy to Council by March 2017	Submit the final strategy by May 2017	Council Resolution and copy of the adopted strategy
					12 Business expos conducted to assist cooperatives and SMMEs per town	12 Business expos conducted to assist cooperative s and SMMEs per town	2 Business expos conducte d	Invites and attendanc e registers	Conduct 1 business expo per town	Conduct 1 business expo per town	Conduct 1 business expo per town	Conduct 1 business expo per town	Invites and attendanc e registers
	Local Economic Development	Local Economic developme nt	Enhanceme nt of the municipality' s local economy		Reviewed SMME support Policy by June 2017	Reviewed SMMES support Policy by June 2017	SMME Policy 2014/2015 reviewed	Reviewed and adopted Policy	-	-	Submit the developed draft Policy to Council by March 2017	Submit the develope d final Policy to Council by May 2017	Council Resolution and copy of the Policy
					Reviewed the Agricultural Strategy by June 2017	Reviewed Agricultural Strategy by June 2017	2015/2016 Strategy	Developed and adopted Strategy	-	-	Submit the reviewed strategy to Council by March 2017	Submit the reviewed strategy to council by May 2017	Council resolution and copy of the strategy
3	Good Governance and public participation	Good Governanc e and public participatio n	To instil good governance in all Municipal operations, ensure public participation		Monitoring of risk related matters	Identified risks, developed and updated Risk registers June 2017	New KPI	Proof of submission	Identifica tion of risks submitted to risk officer by Sept 2016	Updated risk register report submitted to risk officer by Dec 2016	Updated risk register report submitted to risk officer by March 2017	Updated risk register report submitted to risk officer by June 2017	Proof of submission of the updated risk register (Acknowle dgment of receipt)

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
3	Good Governance and public participation	Good Governanc e and public participatio n	and provide critical strategic support to the Municipality		Monitoring B2B Report quarterly	Updated B2B quarterly report	New KPI	Proof of submission	Quarterly updated B2B Diagnosti c Report by Sept 2016	Quarterly updated B2B Diagnostic Report by Dec 2016	Quarterly updated B2B Diagnostic Report by March 2017	Quarterly updated B2B Diagnosti c Report by June 2017	Proof of submission of the updated B2B report to IDP Unit (Acknowle dgment of receipt)
3	Good Governance and public participation	Good Governanc e and public participatio n			# ISO audit findings resolved by June 2017	4 Updated ISO registers (POE) on resolved findings	New KPI	Proof of submission	Quarterly updated departm ental register on ISO audit findings by Sept 2016	Quarterly updated departmen tal register on ISO audit findings by Dec 2016	Quarterly updated departmen tal register on ISO audit findings by March 2017	Quarterly updated departme ntal register on ISO audit findings by June 2017	Proof of submission of the updated ISO Audit file to IDP Unit(Ackno wledgmen t of receipt)
	Good governance and public participation	Good Governanc e and public participatio n			Summary of AG action plans resolved and implemented.	To achieve clean audit on previous years queries	New KPI	AG findings in the current year	Summary of action plan queries	Summary of action plan queries	Summary of action plan queries	Summary of action plan queries	Quarterly Action plan reports submitted

INFORMATION TECHNOLOGY

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurement	Q1	Q2	Q3	Q4	POE
3				4	Reviewed ICT Strategy by June 2017	Reviewed ICT Strategy by June 2017	2015/2016 ICT Strategy	Reviewed ICT Strategy by May 2017	-	-	Submit the draft ICT Strategy to Council by March 2017	Submit the final ICT Strategy to Council by May 2017	Council Resolution and copy of Strategy
	Good Governance and administration	Good Governanc e in Mohokare	Ensure 100% developmen t of ICT Strategy		Reviewed ICT Policies June 2017	7 Policies Reviewed by June 2017	7 reviewed and adopted Policies 2015/14	7 reviewed ICT Strategies adopted by May 2016. 1.IT Security policy 2.IT Assets Control & Disposal Policy 3.Internet Usage Policy 4.Change management policy 5.Password policy 6.IT Backup Policy 7 Disaster Recovery policy 8 Network Policy 9 Email Usage Policy 10 Telephone Policy 11Mobile and gadget Policy			Submit the 7 draft reviewed ICT Policies to Council by March 2017	Submit the Final ICT Policies to Council by March 2017	Council Resolution and copies of the adopted Policies

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurement	Q1	Q2	Q3	Q4	POE
3	Good Governance and administration	Good Governanc e in Mohokare	Ensure 100% developmen t of ICT Strategy		Review of the Disaster recovery and Business Continuity Plan by May 2017	Reviewed Disaster Recovery and Business Continuit y Plan for the 2016/17 financial year.	New KPI	Approved plan	-		Submit draft Disaster Recovery and Business Continuity Plan to Council by March 2017	Disaster Recovery and Business Plan to Council by May 2017 for review.	Council resolution and copy of the approved plan
3	Good Governance and public participation	Good Governanc e and public participatio n	To instil good		Monitoring of risk related matters	Identified risks, develope d and updated Risk registers June 2017	New KPI	Proof of submission	Identifica tion of risks submitted to risk officer by Sept 2016	Updated risk register report submitted to risk officer by Dec 2016	Updated risk register report submitted to risk officer by March 2017	Updated risk register report submitted to risk officer by June 2017	Proof of submission of the updated risk register (Acknowle dgment of receipt)
3	Good Governance and public participation	Good Governanc e and public participatio n	governance in all Municipal operations, ensure public participation and provide critical		Monitoring B2B Report quarterly	Updated B2B quarterly report	New KPI	Proof of submission	Quarterly updated B2B Diagnosti c Report by Sept 2016	Quarterly updated B2B Diagnosti c Report by Dec 2016	Quarterly updated B2B Diagnostic Report by March 2017	Quarterly updated B2B Diagnosti c Report by June 2017	Proof of submission of the updated B2B report to IDP Unit (Acknowle dgment of receipt)
3	Good Governance and public participation	Good Governanc e and public participatio n	strategic support to the Municipality		# ISO audit findings resolved by June 2017	4 Updated ISO registers (POE) on resolved findings	New KPI	Proof of submission	Quarterly updated departm ental register on ISO audit findings by Sept 2016	Quarterly updated departm ental register on ISO audit findings by Dec2016	Quarterly updated departmen tal register on ISO audit findings by March 2017	Quarterly updated departme ntal register on ISO audit findings by June 2017	Proof of submission of the updated ISO Audit file to IDP Unit(Ackno wledgmen t of receipt)

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurement	Q1	Q2	Q3	Q4	POE
	Good governance and public participation	Good Governanc e and public participatio n			Summary of AG action plans resolved and implemented	To achieve clean audit on previous years queries	New KPI	AG findings in the current year	Summary of action plan queries	Summary of action plan queries	Summary of action plan queries	Summary of action plan queries	Quarterly Action plan reports submitted

TOWN PLANNING

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
	Good governance&	Good governanc	100% compliance		Development of SPLUM Policy by June 2017	Developed SPLUM Policy by June 2017	New KPI	Developed Policy	-	-	Submit the draft Policy to Section 79 and Council by March 2017	Submit the final Policy to Council by May 2017	Council Resolution and copy of the policy
3	Administration	e in Mohokare	to SPLUMA		Reviewed Spatial Development Framework by June 2017	Reviewed SDF by June 2017	2015/2016 SDF	Reviewed SDF	-	-	Submit the draft SDF to Council by March 2017	Submit the final SDF to Council by May 2017	Council Resolution and Copy of the Policy
3	Good Governance and public participation	Good Governanc e and public participatio n	To instil good governance in all		Monitoring of risk related matters	Identified risks, developed and updated Risk registers June 2017	New KPI	Proof of submission	Identifica tion of risks submitted to risk officer by Sept 2016	Updated risk register report submitted to risk officer by Dec 2016	Updated risk register report submitted to risk officer by March 2017	Updated risk register report submitted to risk officer by June 2017	Proof of submission of the updated risk register (Acknowle dgment of receipt)
3	Good Governance and public participation	Good Governanc e and public participatio n	Municipal operations, ensure public participation and provide critical strategic support to the Municipality		Monitoring B2B Report quarterly	Updated B2B quarterly report	New KPI	Proof of submission	Quarterly updated B2B Diagnosti c Report by Sept 2016	Quarterly updated B2B Diagnostic Report by Dec 2016	Quarterly updated B2B Diagnostic Report by March 2017	Quarterly updated B2B Diagnosti c Report by June 2017	Proof of submission of the updated B2B report to IDP Unit (Acknowle dgment of receipt)

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
3	Good Governance and public participation	Good Governanc e and public participatio n			# ISO audit findings resolved by June 2017	4 Updated ISO registers (POE) on resolved findings	New KPI	Proof of submission	Quarterly updated departm ental register on ISO audit findings by Sept 2016	Quarterly updated departmen tal register on ISO audit findings by Dec2016	Quarterly updated departmen tal register on ISO audit findings by March 2017	Quarterly updated departme ntal register on ISO audit findings by June 2017	Proof of submission of the updated ISO Audit file to IDP Unit(Ackno wledgmen t of receipt)
	Good governance and public participation	Good Governanc e and public participatio n			Summary of AG action plans resolved and implemented.	To achieve clean audit on previous years queries	New KPI	AG findings in the current year	Summary of action plan queries	Summary of action plan queries	Summary of action plan queries	Summary of action plan queries	Quarterly Action plan reports submitted

RISK MANAGEMENT DEPARTMENT

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
3	Good governance and administration	Good governanc e in Mohokare	To evaluate the effectivenes s of Risk manageme nt, control and governance processes and develop actions to address key risks		Reviewed Enterprise Risk Management Policies (Risk Management Strategy and Framework, Fraud and Anticorruption Strategy, Risk Management Committee Charter	Reviewed Enterprise Risk Manageme nt Policies	Reviewed Enterprise Risk Managem ent Policies	Reviewed and adopted policies	Submissio n of 2016/2017 Policies to RMC AC & Council by July 2016	-	-	-	Attendanc e register and minutes from RMC and AC Council resolution and copy of the adopted policies
			identified		Identified top 10 high municipal risks by August 2016	10 high municipal risks identified and monitored	-	Risk register	Strategic risks identified by August 2016	Top 5 high risks identified by October 2016	Top 5 high risks monitored	Top 5 high risks monitore d	Risk register and risk report
3	Good Governance and public participation	Good Governanc e and public participatio n	To instil good governance in all Municipal operations,		Monitoring of risk related matters	Aggregate municipal summary of mitigated risks by June 2017	New KPI	Acknowle dgement of receipt	Aggregat e municipal summary of mitigated risks	Aggregate municipal summary of mitigated risks	Aggregate municipal summary of mitigated risks	Aggregat e municipal summary of mitigated risks	Aggregate summary report
3	Good Governance and public participation	Good Governanc e and public participatio n	ensure public participation and provide critical strategic support to the Municipality		Monitoring B2B Report quarterly	Updated B2B quarterly report	New KPI	Acknowle dgement of receipt	Quarterly updated B2B Diagnosti c Report by Sept 2016	1 Quarterly updated B2B Diagnostic Report by Dec 2016	1 Quarterly updated B2B Diagnostic Report by March 2017	Quarterly updated B2B Diagnosti c Report by June 2017	Proof of submission of the updated B2B report to IDP Unit (Acknowle dgment of receipt)

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
3	Good Governance and public participation	Good Governanc e and public participatio n	To instil good governance in all Municipal operations, ensure public participation and provide critical		Number of ISO audit findings resolved by June 2017	4 Updated ISO registers (POE) on resolved findings	New KPI	Acknowle dgement of receipt	Quarterly updated departme ntal register on ISO audit findings by Sept 2016	Quarterly updated departmen tal register on ISO audit findings by Dec2016	Quarterly updated departmen tal register on ISO audit findings by March 2017	Quarterly updated departme ntal register on ISO audit findings by June 2017	Proof of submission of the updated ISO Audit file to IDP Unit(Ackno wledgmen t of receipt)
	Good governance and public participation	Good Governanc e and public participatio n	strategic support to the Municipality		Summary of AG action plans resolved and implemented.	To achieve clean audit on previous years queries	New KPI	AG findings in the current year	Departme ntal Summary of action plan queries	Departmen tal Summary of action plan queries	Departmen tal Summary of action plan queries	Departm ental Summary of action plan queries	Quarterly Action plan reports submitted

INTERNAL AUDIT

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
					Review Internal Audit Charter and Manual for approval by July 2016	Review Internal Audit Charter by July 2016	Adopted and reviewed 2014/2015 Internal Audit Plan	Approved Internal Audit Charter	Review of Internal Charter and Manual by July 2016	-	-	-	Approved Internal Audit Charter, and Manual Attendanc e register and minutes
			Maintaining and improving the Municipal Audit Opinion		Reviewed and approved Audit Committee Charter by August 2016	Reviewed and approved Audit Committee Charter by August 2016	2015/2016 Audit Committe e Charter	Approved Audit Committe e Charter	Submissio n of the reviewed Audit Committe e Charter to Council for Approval	-	-	-	Approved Audit Committe e Charter
					Develop and submit Internal Audit Coverage Plan by August 2016	Approved Internal Audit Coverage Plan by August 2016	Adopted 2015/2016 Internal Audit Coverage Plan	Approved Internal Audit Coverage Plan	Approved Internal Audit Coverage Plan by August 2016	-	-	-	Approved Internal Audit Coverage Plan, Attendanc e register & minutes.
3	Good Governance and public participation	Good Governanc e and public participatio n	To instil good governance in all Municipal operations, ensure public participation and provide		Monitoring of risk related matters	Identified risks, developed and updated Risk registers June 2017	New KPI	Acknowle dgement of receipt	Identificati on of risks submitted to risk officer by Sept 2016	Updated risk register report submitted to risk officer by Dec 2016	Updated risk register report submitted to risk officer by March 2017	Updated risk register report submitted to risk officer by June 2017	Proof of submission of the updated risk register (Acknowle dgment of receipt)

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
3	Good Governance and public participation	Good Governanc e and public participatio n	critical strategic support to the Municipality		Monitoring B2B Report quarterly	Updated B2B quarterly report	New KPI	Acknowle dgement of receipt	Quarterly updated B2B Diagnosti c Report by Sept 2016	Quarterly updated B2B Diagnostic Report by Dec 2016	Quarterly updated B2B Diagnostic Report by March 2017	Quarterly updated B2B Diagnosti c Report by June 2017	Proof of submission of the updated B2B report to IDP Unit (Acknowle dgment of receipt)
3	Good Governance and public participation	Good Governanc e and public participatio n			# ISO audit findings resolved by June 2017	4 Updated ISO registers (POE) on resolved findings	New KPI	Acknowle dgement of receipt	Quarterly updated departme ntal register on ISO audit findings by Sept 2016	Quarterly updated departmen tal register on ISO audit findings by Dec2016	Quarterly updated departmen tal register on ISO audit findings by March 2017	Quarterly updated departme ntal register on ISO audit findings by June 2017	Proof of submission of the updated ISO Audit file to IDP Unit(Ackno wledgmen t of receipt)
3	Good governance and public participation	Good Governanc e and public participatio n	To instil good governance in all Municipal operations, ensure public participation and provide critical strategic support to the Municipality		Summary of AG action plans resolved and implemented.	To achieve clean audit on previous years queries	New KPI	AG findings in the current year	Aggregat e municipal Summary of action plan queries	Aggregate municipal Summary of action plan queries	Aggregate municipal Summary of action plan queries	Aggregat e municipal Summary of action plan queries	Quarterly Action plan reports submitted

HUMAN RESOURCES DEPARTMENT

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
					Reviewed HRD Strategy by June 2017	Reviewed HRD Strategy by June 2017	Adopted 2015/2016 HRD Strategy	Reviewed Strategy	-	-	Submit draft 2017/2018 Strategy to Sec 79 and Council by March 2017	Final reviewed 2016/2017 HRD Strategy submitted to Council by May 2017	Council resolution and copy of adopted reviewed strategy
	Good Governance and	Good Governanc	Annual review and implementat ion of the Human		100% filled vacant sec 57 posts	100% filled vacant sec 57 posts	4 positions filled and 1 vacant	performan ce contract, agreemen t and plan of the sec 57 manager appointed	-	-	-	Filled communit y services director position by 30 June 2017	Performan ce agreemen t and performan ce Plan
	Administration	e in Mohokare	Resource Developmen t Strategy by June 2017		Vacant posts identified in the EE Plan filled	Appointmen t of: One(1) Senior Finance Manager Five (5) Unskilled employees by December 2016	New KPI	Appointm ent letters and Contracts		Appointme nt of: One(1) Senior Finance Manager Five (5) Unskilled employees by December 2016	-		Appointm ent letters and Contracts

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
	Good	Good	Annual review and implementat ion of the		8 Human Resources Policy reviewed and approved by June 2017	8 Human Resources Policy reviewed and approved by June 2017	8 Reviewed HR policies	Reviewed 8 HR Policies	-	-	Submit drafts to Section 79 and Council by March 2017	Submit reviewed HR Policies to Council by June 2017	Council Resolution and electronic copies of HR Policies
	Governance and Administration	Governanc e in Mohokare	Human Resource Developmen t Strategy by June 2017		Reviewed Organogram by June 2017 in line with the EE Plan	Reviewed Organogra m by June 2016	2015/2016 reviewed Organogr am	Reviewed Organogr am	-	-	Submit reviewed Organogra m to Section 79 by March 2017	Submit reviewed Organogr am to Council by May 2017	Council resolution and electronic copy of the reviewed organogra m
3	Good Governance and public participation	Good Governanc e and public participatio n	To instil good governance in all Municipal		Monitoring of risk related matters	Identified risks, developed and updated Risk registers June 2017	New KPI	Acknowle dgement of receipt	Identificati on of risks submitted to risk officer by Sept 2016	Updated risk register report submitted to risk officer by Dec 2016	Updated risk register report submitted to risk officer by March 2017	Updated risk register report submitted to risk officer by June 2017	Proof of submission of the updated risk register (Acknowle dgment of receipt)
3	Good Governance and public participation	Good Governanc e and public participatio n	operations, ensure public participation and provide critical strategic support to the Municipality		Monitoring B2B Report quarterly	Updated B2B quarterly report	New KPI	Acknowle dgement of receipt	Quarterly updated B2B Diagnosti c Report by Sept 2016	Quarterly updated B2B Diagnostic Report by Dec 2016	Quarterly updated B2B Diagnostic Report by March 2017	Quarterly updated B2B Diagnosti c Report by June 2017	Proof of submission of the updated B2B report to IDP Unit (Acknowle dgment of receipt)

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
3	Good Governance and public participation	Good Governanc e and public participatio n			# ISO audit findings resolved by June 2017	4 Updated ISO registers (POE) on resolved findings	New KPI	Acknowle dgement of receipt	Quarterly updated departme ntal register on ISO audit findings by Sept 2016	Quarterly updated departmen tal register on ISO audit findings by Dec2016	Quarterly updated departmen tal register on ISO audit findings by March 2017	Quarterly updated departme ntal register on ISO audit findings by June 2017	Proof of submission of the updated ISO Audit file to IDP Unit(Ackno wledgmen t of receipt)
	Good governance and public participation	Good Governanc e and public participatio n			Summary of AG action plans resolved and implemented.	To achieve clean audit on previous years queries	New KPI	AG findings in the current year	Departme ntal summary of audit matters attended	Departmen tal summary of audit matters attended	Departmen tal summary of audit matters attended	Departm ental summary of audit matters attended	Quarterly reports submitted

PERFORMANCE MANAGEMENT SYSTEMS DEPARTMENT

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
			100% monitoring and		2016/2017 Organisational performance management system reviewed by May 2017	Review PMS policy framework	Approved PMS policy Framework	Reviewed PMS Policy	-	-	Submit the draft 2016/2017 PMS Policy to Council by March 2017	Submit the draft 2016/2017 PMS Policy to Council by May 2017	Council resolution and electronic copy of the reviewed policy
3	Good governance& Administration	Good governanc e in Mohokare	evaluation of the municipalit y's Performanc e	SO 4	Submission of the draft Annual report and the annual performance report for 2015/16 to the Auditor General by 31 August 2016	Submitted draft Annual report, annual performanc e report by 31st of August 2016	Annual report, annual performan ce report submitted on the 31 August 2015	Develope d AR and APR	Submit draft Annual report, annual performa nce report on 31st of August 2016	-	-	-	Acknowle dgement of receipt
3	Good governance& Administration	Good governanc e in Mohokare	100% monitoring and evaluation of the municipalit y's Performanc e	4	Developed 2017/2018 SDBIP by June 7	Developed 2017/2018 SDBIP by June 2017	2016/2017 SDBIP	Develope d and approved SDBIP	-	-	Draft 2017/2016 SDBIP submitted to Council by March 2017	Submit developed 2017/2018 SDBIP to Mayor WITHIN 28 days after the approval of the Budget	Approved SDBIP

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
					Developed Mid-year report submitted to Council by 25 January 2017	Mid-year report submitted to Council by 25 January 2017	2015/2016 Mid-year report	Develope d and submitted Mid-year report	-	-	Mid-year report developed and submitted to Council by 25 January '17	-	Adopted Mid-year report
					Developed and adopted adjustment SDBIP and submitted to Council by 28 Feb 2017	Adjusted SDBIP and adopted by Council in Feb 2017	2015/2016 Adjusted SDBIP	Develope d and approved adjusted SDBIP	-	-	Developed and approved Adjustment SDBIP by Council by 28 Feb 2017	-	Approved Adjusted SDBIP
			Ensuring 100% compliance to MFMA, MSA and Circular 63 & 32		Tabled AR and APR to Council by 25 January 2017	Tabled Annual Report and Annual Performanc e Report by the 25 January 2017	Annual report, annual performan ce Report tabled on the 29 January 2016	Adopted AR	-	-	Table Annual Report and Annual Performanc e Report by the 25 January 2017	-	Council resolution and electronic copy of AR & APR
					Review of 2016/17 Suppliers and Service Providers monitoring Policy by March 2017	Review of 2016/17 Suppliers and Service Providers monitoring Policy by March 2017	New KPI	Service Providers Policy	-	Review of 2016/17 Suppliers and Service Providers monitorin g Policy by March 2017	-	-	Adopted policy, and Council resolution

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
3	Good Governance and public participation	Good Governanc e and public participatio n	To instil good governance		Monitoring of risk related matters	Identified risks, developed and updated Risk registers June 2017	New KPI	Acknowle dgement of receipt	Identificati on of risks submitted to risk officer by Sept 2016	Updated risk register report submitted to risk officer by Dec 2016	Updated risk register report submitted to risk officer by March 2017	Updated risk register report submitted to risk officer by June 2017	Proof of submission of the updated risk register (Acknowle dgment of receipt)
3	Good Governance and public participation	Good Governanc e and public participatio n	in all Municipal operations, ensure public participation and provide critical strategic support to		Monitoring B2B Report quarterly	Updated B2B quarterly report	New KPI	Acknowle dgement of receipt	Quarterly updated B2B Diagnosti c Report by Sept 2016	Quarterly updated B2B Diagnosti c Report by Dec 2016	Quarterly updated B2B Diagnostic Report by March 2017	Quarterly updated B2B Diagnostic Report by June 2017	Proof of submission of the updated B2B report to IDP Unit (Acknowle dgment of receipt)
3	Good Governance and public participation	Good Governanc e and public participatio n	the Municipality		# ISO audit findings resolved by June 2017	4 Updated ISO registers (POE) on resolved findings	New KPI	Acknowle dgement of receipt	Quarterly updated departme ntal register on ISO audit findings by Sept 2016	Quarterly updated departm ental register on ISO audit findings by Dec 2016	Quarterly updated departmen tal register on ISO audit findings by March 2017	Quarterly updated departmen tal register on ISO audit findings by June 2017	Proof of submission of the updated ISO Audit file to IDP Unit(Ackno wledgmen t of receipt)
	Good governance and public participation	Good Governanc e and public participatio n	To instil good governance in all Municipal operations, ensure public participation and provide critical strategic support to the Municipality		Summary of AG action plans resolved and implemented.	To achieve clean audit on previous years queries	New KPI	AG findings in the current year	Departme ntal summary of audit matters attended	Departm ental summary of audit matters attended	Departmen tal summary of audit matters attended	Departmen tal summary of audit matters attended	Quarterly reports submitted

INTERGRATED DEVELOPMENT PLAN (IDP)

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
3	Good governance & Administration	Good governanc e in Mohokare	To implement a ranking and rating system for all new capital projects to support the strategic objectives and priorities of Council and Community		Reviewed and approved IDP by May 2016	Reviewed and approved IDP	Approved 2015/16 IDP	Approved IDP Plan	Approved IDP Process plan by August 2016	Establishme nt of Rep Forum	Submit draft IDP to Council by March 2017	Submit final IDP to Council for adoption by May 2017	Council resolution And electronic copy of the IDP.
3	Good Governance and public participation	Good Governanc e and public participatio n	To instil good governance in all Municipal operations, ensure		Monitoring of risk related matters	Identified risks, developed and updated Risk registers June 2017	New KPI	Acknowle dgement of receipt	Identificati on of risks submitted to risk officer by Sept 2016	Updated risk register report submitted to risk officer by Dec 2016	Updated risk register report submitted to risk officer by March 2017	Updated risk register report submitted to risk officer by June 2017	Proof of submission of the updated risk register (Acknowle dgment of receipt)
3	Good Governance and public participation	Good Governanc e and public participatio n	public participation and provide critical strategic support to the Municipality		Monitoring B2B Report quarterly	Updated B2B quarterly report	New KPI	Acknowle dgement of receipt	Quarterly updated B2B Diagnosti c Report by Sept 2016	Quarterly updated B2B Diagnostic Report by Dec 2016	Quarterly updated B2B Diagnostic Report by March 2017	Quarterly updated B2B Diagnosti c Report by June 2017	Proof of submission of the updated B2B report to IDP Unit (Acknowle dgment of receipt)

KPA No	Key Performance Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
3	Good Governance and public participation	Good Governanc e and public participatio n	To instil good governance in all Municipal operations, ensure public participation and provide critical		# ISO audit findings resolved by June 2017	4 Updated ISO registers (POE) on resolved findings	New KPI	Acknowle dgement of receipt	Quarterly updated departme ntal register on ISO audit findings by Sept 2016	Quarterly updated departmen tal register on ISO audit findings by Dec2016	Quarterly updated departmen tal register on ISO audit findings by March 2017	Quarterly updated departme ntal register on ISO audit findings by June 2017	Proof of submission of the updated ISO Audit file to IDP Unit(Ackno wledgmen t of receipt)
	Good governance and public participation	Good Governanc e and public participatio n	strategic support to the Municipality		Summary of AG action plans resolved and implemented.	To achieve clean audit on previous years queries	New KPI	AG findings in the current year	Departme ntal summary of audit matters attended	Departmen tal summary of audit matters attended	Departmen tal summary of audit matters attended	Departm ental summary of audit matters attended	Quarterly reports submitted

TECHNICAL SERVICES DEPARTMENT

KP A N O.	Key Performa nce Area	Municip al Strategic KPA	Municipal Strategic Objective(SOs)	SO No.	Key performan ce indicator(s	Annual Target	Baseline	Unit of measure	Q1	Q2	Q3	Q4	weight	POE
1	Basic Service Delivery and Infrastruc ture	Deliver sustaina ble services that are on or	Provision of Project Managem ent services to the Municipalit		To execute work amountin g to R35 million on RBIG (Regional Bulk Infrastruct ure Grant) by 31 March 2017 (100% expenditur e)	100% expenditur e	92% expenditur e	Expenditur e report	44 % expenditur e	72 % expenditur e	100 % expendit ure			Invoices from service providers
	ment	on or above RDP level	y 2015/2016		To execute work amountin g to R31 million on MWIG (Municipal Water Infrastruct ure Grant) by 30 June 2017	100% expenditur e	27% expenditur e	Expenditur e report	30 % expenditur e	44 % expenditur e	55 % expendit ure	100% expenditu re		Invoices from service providers

KP A N O.	Key Performa nce Area	Municip al Strategic KPA	Municipal Strategic Objective(SOs)	SO No.	Key performan ce indicator(s	Annual Target	Baseline	Unit of measure	Q1	Q2	Q3	Q4	weight	POE
	Basic Service Delivery and Infrastruc ture develop ment	Deliver sustaina ble services that are on or above RDP level	Provision of Project Managem ent services to the Municipalit y 2015/2016		To execute work amountin g to R28 million 100% expenditur e of Municipal Infrastruct ure Grant by 30 June 2017	100% expenditur e	110% expenditur e	Expenditur e report	30 % expenditur e	44 % expenditur e	55 % expendit ure	100% expenditu re		Invoices from service providers

KPA No.	Key Performanc e Area	Municipal Strategic KPA	Municipal Strategic Objective(S Os)	Key performance indicator(s)	Annual Target	Baseline	Unit of measure	Q1	Q2	Q3	Q4	Wei ght	POE
	Basic Service Delivery and Infrastructur e developme nt	Deliver sustainable services that are on or above RDP Level	Provision of basic services (sanitation)	Upgrading of the Zastron Waste Water Treatment works by September by 2016	Completio n of the Zastron Waste Water Treatment works by September 2016	70% progress on construction	Percent age of completi on	100 % completi on of the works	-	Retention phase	Retention phase		Completion certificate
	Basic Service Delivery and Infrastructur e developme nt	Deliver sustainable services that are on or above RDP Level	Provision of access roads to previously disadvanta ged areas by June 2017	Construction of the Smithfield 5 km Access paved road	Completio n of the access road	5% progress on construc tion	Progress in Percent age	25% progress on constructi on	50% progress on construc tion	75% progress on constructi on	100% Completi on of the access road		Quarterly Progress reports Completion certificate
	Basic Service Delivery and Infrastructur e developme nt	Deliver sustainable services that are on or above RDP Level	To provide dignified cemeteries	Upgrading of the cemeteries in Zastron by June 2017	Completio n of the project by June 2017	New kpi	Progress report on project	Designs and layout plans	Advertise and appoint a service provider	50% progress on project	100% Completi on of the project		Designs and layout plans Advert and appointmen t letter Minutes and progress report Completion certificate

KPA No.	Key Performanc e Area	Municipal Strategic KPA	Municipal Strategic Objective(S Os)	Key performance indicator(s)	Annual Target	Baseline	Unit of measure	Q1	Q2	Q3	Q4	Wei ght	POE
	Basic Service Delivery and Infrastructur e developme nt	Deliver sustainable services that are on or above RDP Level	To provide dignified cemeteries	Upgrading of the cemeteries in Rouxville by June 2017	25% progress on the project by June 2017	New kpi	Progress report on project	-	Designs and layout plans	Advertise and appoint a service provider	25% progress on project		Designs and layout plans Advert and appointmen t letter Progress report
	Basic Service Delivery and Infrastructur e developme nt	Deliver sustainable services that are on or above RDP Level	To provide basic services to community	Construction of the two pump station in Zastron by June 2017	Completion and commissioning of the pump station by June 2017	Complet ed 15km pipeline	Progress report	Completi on of civil works and Appoint ment of mechani cal and electrical service provider	10% progress in installatio n of mechani cal and electrica I compon ents	100% completio n of the mechanic al and electrical compone nts			Minutes and progress report Appointmen t letter Completion certificate
			r above (water)	Construction of the 27 km raw water pipeline and two pump stations in Rouxville by June 2017	Completio n of the pipeline and two pump station by June 2017	25km of pipeline complet ed	Progress report	Completi on of 27km pipeline	Appoint ment of mechani cal and electrica I service provider	-	Completi on of two pump stations		Completion certificate Appointmen t letter

KPA No.	Key Performanc e Area	Municipal Strategic KPA	Municipal Strategic Objective(S Os)	Key performance indicator(s)	Annual Target	Baseline	Unit of measure	Q1	Q2	Q3	Q4	Wei ght	POE
	Basic Service Delivery and Infrastructur e developme nt	Deliver sustainable services that are on or above RDP Level	Provision of basic services to community	Upgrading of the Water Treatment works in Zastron by June 2017	Completio n of the works by June 2017	Service provider appoint ed	% Progress report	10% progress on project- Earth works	40% progress on project – Concret e works	70% progress on project – Civil mechanic al and electrical works	100% Completi on of the works		Minutes and progress reports Completion certificate
			Provision of sustainable portable water in all 3 Towns by June 2017	Developmen t and approval of WSDP	Approved WSDP	Draft WSDP	Council approve d docume nt	-	Submit the final WSDP to Council by Dec 2016	-	-		Council Resolution and Approved WSDP
1	Basic Service Delivery and Infrastructur e developme nt	Deliver sustainable services that are on or above RDP level	Provision of access roads to previously disadvanta ged areas by 30 June 2017	Developed Road managemen t plan by June 2017	To develop a road managem ent plan by June 2017	Draft plan	Plans in a form of docume nts	-	Submit draft Road manage ment plan to Council by Dec 2016	Final Road Managem ent plan submitted to Council by March 2017	-		Council resolutions Road manageme nt plan copy

KPA No.	Key Performanc e Area	Municipal Strategic KPA	Municipal Strategic Objective(S Os)	Key performance indicator(s)	Annual Target	Baseline	Unit of measure	Q1	Q2	Q3	Q4	Wei ght	POE
1	Basic Service Delivery and Infrastructur e developme nt	Deliver sustainable services that are on or above RDP level	Provision of Arial lighting and electrificati on of household by 30 June 2016	Provide quarterly report on the status of the aerial lighting to Council	4 quarterly reports	New kpi	Quarterl y report	1 report	1 report	1 report	1 report		Quarterly reports

KP A No	Key Performan ce Area	Municipal Strategic KPA	Municipal Strategic Objective(S Os)	Key perform ance indicat or(s)	Annual Target	Baseline	Unit of measure	Q1	Q2	Q3	Q4	Weight	POE
3	Good Governan ce and public participati on	Good Governa nce and public participat ion		Monitori ng of risk related matters	Identified risks, develope d and updated Risk registers June 2017	New KPI	Acknowle dgement of receipt	Identificati on of risks submitted to risk officer by Sept 2016	Updated risk register report submitted to risk officer by Dec 2016	Updated risk register report submitted to risk officer by March 2017	Updated risk register report submitted to risk officer by June 2017		Proof of submission of the updated risk register (Acknowle dgment of receipt)
3	Good Governan ce and public participati on	Good Governa nce and public participat ion	To instil good governance in all Municipal operations, ensure public	Monitori ng B2B Report quarterl y	Updated B2B quarterly report	New KPI	Acknowle dgement of receipt	Quarterly updated B2B Diagnostic Report by Sept 2016	Quarterly updated B2B Diagnostic Report by Dec 2016	Quarterly updated B2B Diagnostic Report by March 2017	Quarterly updated B2B Diagnosti c Report by June 2017		Proof of submission of the updated B2B report to IDP Unit (Acknowle dgment of receipt)
3	Good Governan ce and public participati on	Good Governa nce and public participat ion	participatio n and provide critical strategic support to the Municipality	# ISO audit findings resolve d by June 2017	4 Updated ISO registers (POE) on resolved findings	New KPI	Acknowle dgement of receipt	Quarterly updated departmen tal register on ISO audit findings by Sept 2016	Quarterly updated departmen tal register on ISO audit findings by Dec 2016	Quarterly updated departmen tal register on ISO audit findings by March 2017	Quarterly updated departm ental register on ISO audit findings by June 2017		Proof of submission of the updated ISO Audit file to IDP Unit(Ackno wledgment of receipt)
	Good Governan ce and public participati on	Good Governa nce and public participat ion		Summa ry of AG action plans resolve d and implem ented.	To achieve clean audit on previous years queries	New KPI	AG findings in the current year	Departmen tal summary of audit matters attended	Departmen tal summary of audit matters attended	Departmen tal summary of audit matters attended	Departm ental summary of audit matters attended		Summary of AG action plans resolved and implemente d.

CORPORATE SERVICES DEPARTMENT

KPA No	Key Performanc e Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	Key performance indicator(s)	Annual Target	Baseline	Q1	Q2	Q3	Q4	POE
				Coordination of ordinary council meetings	4 Ordinary Council meeting	4 distributed notices and agenda for 4 ordinary meetings	Distribution of notices and agendas by Aug 16	Distribution of notices and agendas by Nov 16	Distribution of notices and agendas by Feb 17	Distribution of notices and agendas by May 17	Copy of notices and agendas distributed and acknowled gement of receipts
3	Good governanc	Good governanc	To instil good governance in all Municipal operations, ensure public	Coordination of LLF meetings	12 LLF notices and agenda distributed	12 LLF notices and agenda distributed	Distribution of notices and agendas	Distribution of notices and agendas	Distribution of notices and agendas	Distribution of notices and agendas	Copy of notices and agendas distributed and acknowled gement of receipts
	e & Administrati on	e in Mohokare	participation and provide critical strategic support to the Municipality	Annual Reviewed delegation system adopted by Council by June 2017	Reviewed delegated system by June 2017	2015/2016 reviewed delegation system	-	-	-	Reviewed and adopted Delegation System by June 17	Council Resolution and Adopted Delegation System
				Reviewed and adopted Employment Equity Policy by June 2017	Reviewed and adopted EE Policy	15/16 EE Policy	-	-	-	Submit final policy to Council for adoption by June 2017	Council resolution and adopted policy

KPA No	Key Performanc e Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	Key performance indicator(s)	Annual Target	Baseline	Q1	Q2	Q3	Q4	POE
	Good Governanc e and public participatio n	Good Governanc e and public participatio n	To instil good governance in all Municipal operations, ensure public participation and provide critical strategic support to the Municipality	Agenda and notices of section 79 committees distributed quarterly	20 notices and agenda of Section 79 distributed quarterly	15/16 Sec 79 notices and agenda	5 notices and agendas for section 79 committees distributed	5 notices and agendas for section 79 committees distributed	5 notices and agendas for section 79 committees distributed	5 notices and agendas for section 79 committees distributed	Notices and agenda
	Good Governanc e and public participatio n	Good Governanc e and public participatio n	To instil good governance in all Municipal operations, ensure public participation and provide critical strategic support to the Municipality	Monitoring of risk related matters and report submitted to the Risk Officer	Identified risks, developed and updated Risk registers reported and submitted to the Risk Officer June 2017	15/16 Risks register report	Identification of risks and submission of the report to the risk register by Sept 2016	Risk report on the updated risk register (Mitigation of risk) submitted to the Risk Officer by Dec 2016	Risk report on the updated risk register (Mitigation of risk) submitted to the Risk Officer by March 2017	Risk report on the updated risk register (Mitigation of risk) submitted to the Risk Officer by June 2017	Risk report on the updated risk register (Acknowle dgment of receipt)
	Good Governanc e and public participatio n	Good Governanc e and public participatio n	To instil good governance in all Municipal operations, ensure public participation and provide critical strategic support to the Municipality	Monitoring B2B Report K quarterly	Updated B2B quarterly report	15/16 B2B Report	Quarterly updated B2B Diagnostic Report submitted to the IDP Manager by Sept 2016	Quarterly updated B2B Diagnostic Report submitted to the IDP Manager by Dec 2016	Quarterly updated B2B Diagnostic Report submitted to the IDP Manager by March 2017	Quarterly updated B2B Diagnostic Report submitted to the IDP Manager by June 2017	Proof of submission of the updated B2B report to IDP Unit (Acknowle dgment of receipt)

KPA No	Key Performanc e Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Department al)	Key performance indicator(s)	Annual Target	Baseline	Q1	Q2	Q3	Q4	POE
	Good Governanc e and public participatio n	Good Governanc e and public participatio n	To instil good governance in all Municipal operations, ensure public participation and provide critical strategic support to the Municipality	# ISO audit findings resolved by June 2017	4 Updated ISO registers (POE) on resolved findings	15/16 ISO Register	Quarterly updated departmenta I register on ISO audit findings submitted to the IDP Manager by Sept 2016	Quarterly updated departmenta I register on ISO audit findings submitted to the IDP Manager by Dec2016	Quarterly updated departmenta I register on ISO audit findings submitted to the IDP Manager by March 2017	Quarterly updated departmenta I register on ISO audit findings submitted to the IDP Manager by June 2017	Proof of submission of the updated ISO Audit file to IDP Unit(Ackno wledgment of receipt)
	Good Governanc e and public participatio n	Good Governanc e and public participatio n	To instil good governance in all Municipal operations, ensure public participation and provide critical strategic support to the Municipality	Summary of AG action plans resolved and implemented	50% audit queries attended	New KPI	-	-	25% Departmenta I summary of audit matters attended	25% Departmenta I summary of audit matters attended	Summary report and action plan

KPA No	Key Performanc e Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Departm ental)	SO No	Key performance indicator(s)	Annual Target	Baseline	Unit of Measurem ent	Q1	Q2	Q3	Q4	Poe
	Municipal Transformat ion and Developme nt	Municipal Transformat ion and Developme nt	Enhance institution al develop ment and good governan ce		Developmen t and submission of the (17/18) workplace skills plan by 30 April 2016 to LGSETA	15/16 WSP submitted by April 17	14/15 submitted WSP	Developed and submitted WSP BY 30 April 2017	-	-	-	Developed and submitted WSP to LGSETA by April 2017	Acknowledge ment of receipt from LGSETA and WSP Document
	Municipal Transformat ion and Developme nt	Municipal Transformat ion and Developme nt	Enhance institution al develop ment and good governan ce		% of budget actually spent on implementin g WSP bi- annually	% of budget actually spent on impleme nting WSP	New Kpi		-	% of budget actually spent on implementi ng WSP	-	% of budget actually spent on implementin g WSP	Proof of amounts spent

FINANCE DEPARTMENT

PA N o	Key Performa nce Area	Munici pal Strateg ic Object ive (SOs)	Municipal Strategic Objective (Departme ntal)	SO Num ber	Key performan ce indicator(s	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
4	Financial Manage ment	Financi al Viabilit y	Implement ation of Mohokare Financial Managem ent Plan	SO 3	Revenue enhance ment strategy	Reviewed Revenue enhance ment strategy by June 2017	2015/16 Reviewe d Strategy	Adopted reviewed Revenue enhance ment strategy	-	-	To submit to the draft Revenue Strategy to Section 79 and Council for adoption by March 2017	To submit the Final Revenue Strategy to Council for adoption by June 2017	Report and Attendan ce Register (Sec 79)
4	Financial Manage ment	Financi al Viabilit y	Implement ation of Mohokare Financial Managem ent Plan	SO 3	Reviewed Credit Control Policy by June 2017	Reviewed Credit Control Policy by June 2017	2015/16 reviewe d strategy	Adopted reviewed Credit control Policy	-	-	To submit to the draft Policy to Section 79 and Council for adoption by March 2017	To submit the Final Policy to Council for adoption by June 2017	Copy of the final Strategy and Council Resolution

PA N o	Key Performa nce Area	Munici pal Strateg ic Object ive (SOs)	Municipal Strategic Objective (Departme ntal)	SO Num ber	Key performan ce indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
4	Financial Manage ment	Financi al Viabilit y	Implement ation of Mohokare Financial Managem ent Plan	SO 3	Develope d Compliant municipal budget by June 2017	Develope d Compliant municipal budget by June 2017	2015/20 16 adopte d budget	Adopted Compliant Municipal Budget by May 2016	-		Submit the draft compliant budget to Budget Steering Committee and Council by March 2017	Submit the final budget to Budget Steering Committe e and Council for adoption by May 2017	Report and Attendan ce Register (Sec 79)
4	Financial Manage ment	Financi al Viabilit y	Implement ation of Mohokare Financial Managem ent Plan	SO 3	Develope d adjustmen t budget by Feb 2016	Adopted adjustmen t budget by Feb 2016	Adopte d adjustm ent budget in by Feb 2016	Adopted 2016/ 17 adjustmen t budget	-	-	Submit the adjusted budget to Budget Steering Committee and Council for Adoption by Feb 2017	-	Copy of the final Policy and Council Resolution
4	Financial Manage ment	Financi al Viabilit y	Implement ation of Mohokare Financial Managem ent Plan	3	Reviewed compliant assets managem ent Policy by June 2017	Adopted Compliant assets manage ment Policy by June 2017	Adopte d Assets manage ment Policy	Compliant assets managem ent Policy	-	-	To submit to the draft Policy to Section 79 and Council for adoption by March 2017	To submit the Final Policy to Council for adoption by May 2017	Report and Attendan ce Register (Sec 79)

PA N o	Key Performa nce Area	Munici pal Strateg ic Object ive (SOs)	Municipal Strategic Objective (Departme ntal)	SO Num ber	Key performan ce indicator(s	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
	Financial Manage ment	Financi al Viabilit y	Implement ation of the Supply Chain Policy		Annual Reviewed Supply chain managem ent policy by June 2017	Reviewed Supply Chain Managem ent Policy by May 2017	Supply Chain Manage ment Policy adopte d May 2016	Reviewed Supply Chain Managem ent Policy by May 2017	-	-	To submit to the draft Policy to Section 79 and Council for adoption by March 2017	To submit the Final Policy to Council for adoption by Jun 2017	Copy of the final budget and Council Resolution
4	Financial Manage ment	Financi al Viabilit y	Implement ation of the Procureme nt Plan	3	Developm ent of Procurem ent Managem ent Plan by August 2016	Develope d and adopted Procurem ent Managem ent Plan by August 2016	New KPI	Develope d and adopted Procurem ent Managem ent Plan by August 2016	-	-	Submit developed Plan to Council by August 2016 for adoption	-	Council Resolution and adopted copy

PA N o	Key Performa nce Area	Munici pal Strateg ic Object ive (SOs)	Municipal Strategic Objective (Departme ntal)	SO Num ber	Key performan ce indicator(s)	Annual Target	Baseline	Unit of measurem ent	Q1	Q2	Q3	Q4	POE
4	Financial Manage ment	Financi al Viabilit y	Compilatio n of compliant AFS		Submission of compliant Financial Statement s to AG, National and Provincial Treasury by 31st August 2016	Submitted AFS by 31st August 2016	Submitte d AFS by Aug 2015	Compliant AFS to AG, NAT,PT by 31 Aug 2016	Submission of compliant Financial Statement s to AG and National and Provincial Treasury by 31st August 2016	-	-	-	Report and Attendan ce Register (Sec 79)
4	Financial Manage ment	Financi al Viabilit y	Submission of Compliant AFS	SO3	Submission of compliant Financial Statement s to Council, National and Provincial Treasury by 25 January 2017	Submitted final AFS to Council	AFS submitte d to Council by 29 Jan 2016	Submitted final AFS	-	-	Submission of compliant Financial Statements to Council, National and Provincial Treasury by 25 January 2017	-	Copy of the final Policy and Council Resolution

K P A N o	Key Performa nce Area	Munic ipal Strate gic Objec tive (SOs)	Municipal Strategic Objective (Departmen tal)	SO Nu mb er	Key performa nce indicator(s)	Annual Target	Baseli ne	Unit of measure ment	Q1	Q2	Q3	Q4	weight	POE	score
3	Good governa nce and public participa tion	Good Gover nance in Moho kare	To instil good governanc e in all Municipal operations, ensure public participation and provide critical	SO4	quarterly reports submitte d to section 79 committe es	quarterly report submitte d to section 79 committe es by June 2017	2015/2 016 report s	Quarterly reports	quarterl y report submitte d to section 79 committ ees	quarterly report submitted to section 79 committe es	quarterly report submitted to section 79 committe es	auarterly report submitted to section 79 committe es		Quarterly report, attendan ce register, agenda	
3			strategic support to the Municipality	SO4	Summary of AG action plans resolved and impleme nted.	75% audit queries attended	New KPI	AG findings in the current year	-	-	25% Departm ental summary of audit matters attended	50% Departm ental summary of audit matters attended		Summary report and action plan	
3	Good Governa nce and public participa tion	Good Gover nance in Moho kare	To instil good governanc e in all Municipal operations, ensure public participatio n and provide critical	SO 4	Monitorin g of risk related matters and report submitte d to the Risk Officer	Identified risks, develope d and updated Risk registers reported and submitte d to the Risk	15/16 Risks registe r report	Risk register	Identific ation of risks and submissi on of the report to the risk register by Sept 2016	Risk report on the updated risk register (Mitigatio n of risk) submitted to the Risk Officer by	Risk report on the updated risk register (Mitigatio n of risk) submitted to the Risk Officer by	Risk report on the updated risk register (Mitigatio n of risk) submitted to the Risk Officer by		Risk register and proof of submissio n	

K P A N	Key Performa nce Area	Munic ipal Strate gic Objec tive (SOs)	Municipal Strategic Objective (Departmen tal)	SO Nu mb er	Key performa nce indicator(s)	Annual Target	Baseli ne	Unit of measure ment	Q1	Q2	Q3	Q4	weight	POE	score
			strategic support to the Municipality			Officer June 2017				Dec 2016	March 2017	June 2017			
3				SO 4	Monitorin g B2B Report K quarterly	Updated B2B quarterly report	New KPI	Acknowl edgeme nt of receipt	Quarterl y update d B2B Diagnos tic Report by Sept 2016	Quarterly updated B2B Diagnosti c Report by Dec 2016	Quarterly updated B2B Diagnosti c Report by March 2017	Quarterly updated B2B Diagnosti c Report by June 2017		Proof of submissio n of the updated B2B report to IDP Unit (Acknowl edgment of receipt	
3	Good Governa nce and public participa tion	Good Gover nance and public partici pation	To instil good governanc e in all Municipal operations, ensure public participation and provide critical strategic support to the Municipality	SO4	# ISO audit findings resolved by June 2017	4 Updated ISO registers (POE) on resolved findings	New KPI	Acknowl edgeme nt of receipt	Quarterl y update d depart mental register on ISO audit findings by Sept 2016	Quarterly updated departm ental register on ISO audit findings by Dec2016	Quarterly updated departm ental register on ISO audit findings by March 2017	Quarterly updated departm ental register on ISO audit findings by June 2017		Proof of submissio n and acknowle dgement of receipt	

COMMUNITY SERVICES DEPARTMENT

KPA No	Key Performanc e Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Departmen tal)	SO No.	Key performanc e indicator(s)	Annual Target	Baselin e	Unit of Measurement	Q1	Q2	Q3	Q4	POE
1	Basic Service Delivery and Infrastructur e	Keep Mohokare Safe & Clean			Review of Human Settlement Sector Plan by June 2017	Review of Human Settlement Sector Plan by June 2017	Human Settlem ent Sector Plan 2015/16	Council adopted policy	-	-	Submission of draft plan to Council by March 2017	Submit the final reviewed Plan to Council by May 2017	Council resolution and Copy of the Plan
	developme nt		Provision of sustainable Human Settlements in all the three towns by 30 June 2017	SO 5	Developed sale or Lease of sites for Religious purposes by June 2017	Sale or lease of sites Policy developed by June 2017	New KPI	Council adopted policy	-	-	Submission of draft policy to council by march 2017	Submission of final policy to Council for approval by June 2017	Council resolution copy of the plan
					Developed Land Disposal Policy by June 2017	Land Disposal Policy developed by June 2017	New KPI	Council adopted policy	-	-	Submission of draft policy to council by march 2017	Submission of final policy to Council for approval by June 2017	Council resolution copy of the plan
					Reviewed of Municipal Housing Rental Policy by June 2017	Reviewed of Municipal Housing Rental Policy by June 2017	Municip al rental housing policy in place by 2015/16	Council adopted policy	-	-	Submission of draft policy to council by march 2017	Submission of final policy to Council for approval by June 2017	Council resolution copy of the plan

KPA No	Key Performanc e Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Departmen tal)	SO No.	Key performanc e indicator(s)	Annual Target	Baselin e	Unit of Measurement	Q1	Q2	Q3	Q4	POE
					Reviewed Municipal sites allocation Policy by June 2017	Reviewed Municipal sites allocation Policy by June 2017	2015/20 16 Policy	Council adopted policy	-	-	Submission of draft Policy to Council by March 2017	Submission of final Policy to Council for approval by June 2017	Council resolution Copy of the Plan
			Manageme nt of Local Disaster as per incident		Review of local disaster managem ent plan by June 2017	Reviewed Disaster Managemen t Plan by June 2017	Local Disaster Manag ement Plan in place 2015/16	Council adopted policy	-	-	Submission of draft plan to Council by March 2017	Submit the final reviewed Plan to Council by May 2017	Council resolution and Copy of the Plan
1	Basic Service Delivery and Infrastructur e	Keep Mohokare Safe & Clean	Manageme nt of Solid Waste (Refuse removal)	5	Reviewed Integrated Waste Managem ent Plan (local) by June 2017	Reviewed Integrated Waste Managemen t Plan (local) by June 2017	IWMP in place	Council adopted policy	-	-	Submission of draft plan to Council by March 2017	Submit the final reviewed Plan to Council by May 2017	Council resolution and Copy of the Plan
	developme nt		Manageme nt of Extended Public Works	5	Reviewed Extended Public Works Policy by August 2017	Reviewed Extended Public Works Policy by August 2017	EPWP in place	Council adopted policy	Submit the final reviewed Plan to Council by August 2016	-	-	Submit the final reviewed Plan to Council by May 2017	Council resolution and Copy of the Plan
1	Basic Service Delivery and Infrastructur e	Keep Mohokare Safe & Clean	Provision of sustainable Commona ge Manageme nt	5	Reviewed Commona ge Managem ent Policy by June 2017	Reviewed Commonage Managemen † Policy by June 2017	Commonage management policy in place	Council adopted policy	-	-	Submission of draft plan to Council by March 2017	Submit final draft to Council by May 2017	Council resolution and Copy of the Policy

KPA No	Key Performanc e Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Departmen tal)	SO No.	Key performanc e indicator(s)	Annual Target	Baselin e	Unit of Measurement	Q1	Q2	Q3	Q4	POE
	developme nt		Managemen t of Sports and Facilities	5	Developed Sports and Facilities Managem ent policy by June 2017	Developed Sports and Facilities Managemen t policy by June 2017	New KPI	Council adopted policy	-	-	Submission of draft plan to Council by March 2017	Submit final draft to Council by May 2017	Council resolution and Copy of the Policy
			Manageme nt of Municipal Amenities	5	Reviewed Cemetery Managem ent Policy by June 2017	Review of Cemetery managemen t Policy by June 2017	Cemet ery Manag ement policy in place	Council adopted policy	1	-	Submission of draft policy to council by march 2017	Submission of final policy to Council for approval by June 2017	Council resolution copy of the plan
	Good Governanc e and public participatio n	Good Governanc e and public participatio n	To instil good governanc e in all Municipal operations, ensure public participatio n and provide		Monitoring of risk related matters	Identified risks, developed and updated Risk registers June 2017	New KPI	Proof of submission	Identificat ion of risks and submissio n of the report to the risk register by Sept 2016	Risk report on the updated risk register (Mitigatio n of risk) submitte d to the Risk Officer by Dec 2016	Risk report on the updated risk register (Mitigation of risk) submitted to the Risk Officer by March 2017	Risk report on the updated risk register (Mitigation of risk) submitted to the Risk Officer by June 2017	Proof of submission of the updated risk register (Acknowledg ment of receipt)
	Good Governanc e and public participatio n	Good Governanc e and public participatio n	critical strategic support to the Municipality		Monitoring B2B Report quarterly	Updated B2B quarterly report	New KPI	Acknowledge ment of receipt	Quarterly updated B2B Diagnosti c Report by Sept 2016	Quarterly updated B2B Diagnosti c Report by Dec 2016	Quarterly updated B2B Diagnostic Report by March 2017	Quarterly updated B2B Diagnostic Report by June 2017	Proof of submission of the updated B2B report to IDP Unit (Acknowledg ment of receipt)

KPA No	Key Performanc e Area	Municipal Strategic Objective (SOs)	Municipal Strategic Objective (Departmen tal)	SO No.	Key performanc e indicator(s)	Annual Target	Baselin e	Unit of Measurement	Q1	Q2	Q3	Q4	POE
	Good Governanc e and public participatio n	Good Governanc e and public participatio n			# ISO audit findings resolved by June 2017	4 Updated ISO registers (POE) on resolved findings	New KPI	Acknowledge ment of receipt	Quarterly updated departme ntal register on ISO audit findings by Sept 2016	Quarterly updated departm ental register on ISO audit findings by Dec 2016	Quarterly updated departmental register on ISO audit findings by March 2017	Quarterly updated departmenta I register on ISO audit findings by June 2017	Proof of submission of the updated ISO Audit file to IDP Unit(Acknowl edgment of receipt)
	Good Governanc e and public participatio n	Good Governanc e and public participatio n			Quarterly supervision of the SDBIP on the KPIs of the Directorate		New KPI	Quarterly Performance Report	Quarterly Performa nce Report by October 2016	Quarterly Performa nce Report by January 2017	Quarterly Performance Report by April 2017	Quarterly Performance Report by July 2017	Quarterly performance report.
	Good governanc e and public participatio n	Good Governanc e and public participatio n			% of AG action plans resolved and implement ed.	To achieve clean audit on previous years queries	New KPI	AG findings in the current year	Summary of audit matters attended	Summary of audit matters attended	Summary of audit matters attended	Summary of audit matters attended	Quarterly reports submitted